

Student Eligibility for Care at the uOttawa Student Health and Wellness Centre

This policy outlines eligibility for **University of Ottawa** and **Saint Paul University*** undergraduate and graduate students to receive care at the uOttawa Student Health and Wellness Centre based on their enrollment status and their contribution to ancillary fees, with some exceptions.

Full-time or part-time status does not impact students' eligibility to receive care.

Students must present a valid student card at every visit. A valid health care insurance card must be presented to receive physical medical care.

A. Eligible to receive care**

- Students enrolled in a program contributing to ancillary fees for the current semester
- Students that have been enrolled in a program contributing to ancillary fees in the last four months
- Students in the coop program, including during their placement
- International students in an exchange program at uOttawa
- uOttawa students in an exchange program abroad

B. Only eligible to receive care if the ancillary health fee is paid directly to the Student Health and Wellness Centre**

- Students enrolled in programs not contributing to the ancillary fees
- Students on leave or taking time off if they have a profile in the CHR and have seen a practitioner in the centre in the past. Students wishing to receive care during their leave can do so by paying the ancillary fee for the term in which they wish to receive care for up to six (6) consecutive semesters, after which, they become inactive and therefore, not eligible). *Students become eligible for the full semester by paying the ancillary health fee for their level of study*

C. Not eligible to receive care

- Student with no valid government health insurance such as OHIP, RAMQ, UHIP or other provincial health coverage.
- Students with an inactive status
- Students on leave or taking time off with no prior appointments with a Student Health and Wellness Centre practitioner

*Saint Paul University students should seek mental health support at the [Saint Paul Counselling and Psychotherapy Centre](#). They are not eligible to book psychotherapy appointments at the Student Health and Wellness Centre

****Virtual appointment restrictions**

- Students must be in Canada to receive virtual physical health care services and in Ontario or in the National Capital Region to receive virtual mental health services.