PURPOSE

The following document outlines uOttawa’s COVID-19 Residence Response Plan should there be a possible or confirmed case of COVID-19 involving a student living in residence requiring the student to self-isolate and follow Ottawa Public Health (OPH) directives.

DEFINITIONS

Self-Isolation: The requirement to stay at home (in this case in residence) and monitor for symptoms, even if mild, for 14 days or until the symptoms are gone for 24 hours, whichever is longer. If a resident has not been in contact with someone who tested positive for COVID-19 and the resident’s test comes back negative, he or she might be able to leave isolation earlier if cleared by OPH to do so. The affected resident and all roommates (for a suite or apartment-style unit) or floormates (for a traditional-style residence) are required to self-isolate and avoid contact with other people to help prevent the spread of disease by remaining in a self-isolation unit and no one is permitted in the unit, except in the event of an emergency.

Quarantine: A 14-day period of isolation for people who have arrived from outside of Canada. Les Suites is the primary quarantine location.

Possible COVID-19 case: A student is considered a possible case if he or she has travelled outside the country, or has been in contact with someone who has tested positive for COVID-19, or has COVID-19 symptoms.

Positive COVID-19 case: A student who has been tested at a COVID-19 assessment centre and receives confirmation from public health officials that he or she has tested positive for COVID-19.

Emergency: An emergency that requires a resident who is self-isolating to leave his or her unit. This includes any incident that requires immediate evacuation and an emergency response by Protection Services and/or first responders. This includes incidents that require a University employee or approved third party provider to access the unit, such as an emergency medical call or an urgent facility-related incident, such as water infiltration, that cannot wait until the self-isolation period is ended.

RESIDENCE DETAILS

Following public health guidelines, all students will be living in residence units with low bed/bath ratios (2:1). Students with possible or positive COVID-19 cases will be moved to self-isolation units unless they live alone in a self-contained unit with a private bathroom (no roommates).
Roommates of a student with a possible or positive case of COVID should self-isolate in their current unit. If roommates develop symptoms, they may be moved to another self-isolation unit (if there is more than one roommate remaining in the unit).

**PROTOCOLS**

1.0 Reporting Protocol

All students living in residence who have a possible or positive case of COVID-19 or who have travelled outside of Canada must call 613-668-9604 immediately.

Students who call to report a possible or positive case of COVID must complete the self-assessment tool and where possible, will be asked to go to one of the Assessment Centres listed below to be tested for COVID-19.

<table>
<thead>
<tr>
<th>uOttawa Assessment Centre</th>
<th>200 Lees, Block D</th>
<th>9 a.m. to 4 p.m. Mon to Fri (except statutory holidays)</th>
<th>Must book an appointment online</th>
<th><a href="http://www.uOttawa.ca/coronavirus/en/assessment-centre">www.uOttawa.ca/coronavirus/en/assessment-centre</a></th>
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<tbody>
<tr>
<td>Brewer Park Arena</td>
<td>151 Brewer Way</td>
<td>9 a.m. to 3:30 p.m., seven days a week</td>
<td>Average wait time: 2 to 3 hours</td>
<td>No appointment required</td>
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<tr>
<td>Drive-thru assessment centre</td>
<td>300 Coventry Road</td>
<td>11:30 a.m. to 6:30 p.m., seven days a week</td>
<td>Appointment required MUST have OHIP card</td>
<td>To book an appointment: <a href="https://www.ottawahpublichealth.ca/en/shared-content/assessment-centres.aspx">https://www.ottawahpublichealth.ca/en/shared-content/assessment-centres.aspx</a></td>
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2.0 Self-Isolation Protocol

Should a resident have a possible or confirmed case of COVID-19, they will be moved to a self-isolation unit unless they live alone in a self-contained unit with access to a private bathroom (no roommates).

All roommates of students with a possible or positive case of COVID-19 must also self-isolate in their current unit.

No other residents, guests or staff are to enter units where students are self-isolating except in the event of an emergency.

The residents in self-isolation are not permitted to exit their unit except in the event of an emergency.
The residents in self-isolation will be provided with medical masks and gloves as well as a cleaning kit, garbage bags and instructions on what to do in case of a fire alarm.

The residents in self-isolation will be provided with three meals per day delivered to their unit during the self-isolation period by the food provider. The meals will be left outside their unit between 10 a.m. and noon daily.

Waste removal will be performed twice per week (Mondays and Fridays from 1 to 2:30 p.m.) by the cleaning provider. The residents are to place their waste in plastic bags outside their unit door on the waste removal days prior to 1 p.m.

Housing Service will contact the residents in self-isolation by email every couple of days to inquire about their well-being and to update them on any changes to public health guidelines. Residents are required to reply to these email check-ins.

Community Advisors or Peer Supports will check in on their residents by email or video check in every couple of days to inquire about their well-being and invite them to participate in any virtual programming occurring during their self-isolation period.

Once the self-isolation period is completed, as determined by Ottawa Public Health, the Housing Service will contact the student(s) to confirm this. Students who had been moved to other units will be able to move back into their assigned residence room once they have received confirmation that the self-isolation period for all roommates is complete.

Students in self-isolation will still be responsible for washing their own dishes and doing their own laundry. If there are no laundry machines in the unit, laundry detergent will be provided, and students can do their laundry by hand.

3.0 Cleaning Protocol

Students will clean their own units while in self-isolation. They will be provided with a cleaning kit including glass cleaner, bathroom cleaner, toilet brush, multi-purpose degreaser, handheld broom and dustpan, microfibre cloths, paper towels, gloves and a bucket.

Residence cleaning protocols are to be heightened during the pandemic with a focus on touch points such as doorknobs and light switches. At the direction of Ottawa Public Health, other measures may apply.

Once the self-isolation period is completed and the student has returned to his or her residence unit, the cleaning provider will clean the self-isolation unit occupied by the student with the possible or positive COVID case, following all health and safety protocols. Students who self-isolate in their own units are responsible for cleaning the unit.