Direct-to-Public Digital Legal Tools in Canada

A 2021 Snapshot

Professor Amy Salyzyn Center for Law, Technology and Society University of Ottawa

July 15, 2021

CENTRE DE RECHERCHE EN droit, technologie et société **CENTRE FOR** Law, Technology and Society



Introduction

This report provides an inventory of direct-to-public digital legal tools that are now available in Canada. A total of 92 tools are listed in the chart that can be found at the end of this document. Below is a brief explanation of how the inventory was created and a discussion of some limitations and qualifications. Several key observations are also outlined.

What is included in this inventory?

This inventory updates previous versions prepared in 2016 and 2019.¹ When deciding whether to include a tool in the inventory several criteria were applied:

- Both mobile and web-based tools were included;
- The tools listed here are described as "direct-to-public" tools as opposed to "direct-toconsumer" tools as the inventory includes both tools provided by private (often commercial) actors and those provided by public/not-for-profit actors;
- To meet the definition of "digital tool", a resource needed to be interactive beyond displaying information or allowing for the keyword searching of legal information displayed on a website. Legal information websites can be important resources for the public but were outside the scope of this review;²
- The term "legal" was used expansively. To be included, a tool did not have to provide a "legal service" (as that term is understood in a regulatory sense). If a tool could be reasonably characterized as purporting to assist an individual in any way with a legal need or a "justice problem", then that tool was included;³
- The inventory was restricted to digital tools intended for direct use by the public. Tools
 meant for use by primarily lawyers, other subsets of professionals or very specific
 types of businesses were not included;⁴
- A decision was made not to include digital tools that are embedded within, or otherwise part of, the justice system itself. As such, online administrative tribunals are not included in the list.⁵ Also not included are online dispute resolution systems, interactive court forms or guided pathways provided directly by courts or other government or administrative entities;⁶ and
- Only those tools that were currently available for use were included. Tools that were either discontinued or in beta were not included.

Limitations and Qualifications

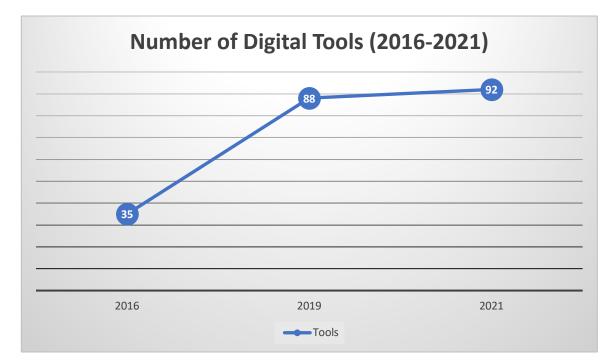
Best efforts were made to ensure that the information in the inventory was accurate as of July 1, 2021. Some limitations should be noted. First, this is a quickly evolving area and some of the information listed may have changed since being included in the inventory. Second, information in the chart was obtained from public resources located by our research team. It is possible that there may be additional information contained in private sources or other public sources that has not been included. Third, we did not independently verify information that was provided about a tool. For example, if a tool developer or website indicated that the tool performed a certain function, we included this function in the chart and did not use the tool to confirm that the tool in fact performed the stated function. Similarly, we did not evaluate the quality or currency of the output provided by any of the tools. Fourth, inclusion of a tool in the list was not dependant on confirmation that the tool has reached any threshold of use by the public. Although we are aware that some of the tools listed receive significant use, it is possible that some are receiving much less use.

If you believe that any information should be added, deleted or otherwise changed, please contact Professor Amy Salyzyn (<u>amy.salyzyn@uottawa.ca</u>).

Acknowledgements

This report was prepared with financial support from the Ontario Early Researchers Award program. Research assistance in preparing this report was provided by Rei Bajraktari.

Key Observations from Inventory



1. Total Number of Tools

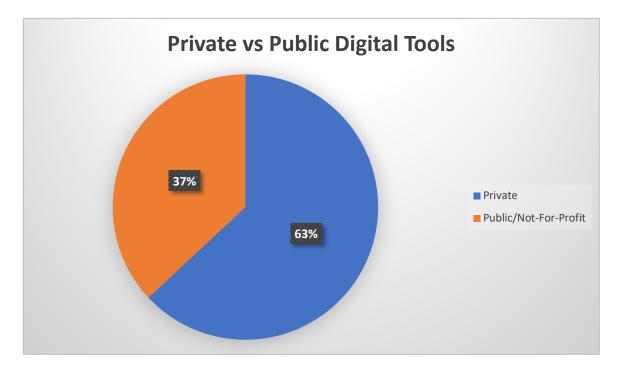
The 2021 inventory lists 92 direct-to-public digital legal tools currently available for public use. In contrast, the 2016 inventory listed 35 digital legal tools for public use and the 2019 inventory identified 88 tools.

Caution should be taken in making direct numerical comparisons between the different versions of the inventory, as the criteria for inclusion have been refined in each successive version. Additionally, searches and consultations in later years also drew out some tools that were available in previous years but which had not been identified for inclusion in earlier versions.

There is also the issue of turnover. Although we did not conduct a detailed analysis of which tools have become discontinued between versions, it is notable that most of the Canadian direct-to-public digital legal tools that were discussed in an article highlighting the 2016 inventory are no longer available.⁷ Additionally, there are some tools listed in the 2019 inventory which are no longer available.⁸ However, this inventory also lists a significant number of tools that have been released within the last two years. The environment for direct-to-public digital legal tools is very dynamic.

Overall, there appears to be steady, if not growing, interest in developing such digital legal tools for the Canadian public.

2. Developers/Providers of Tools

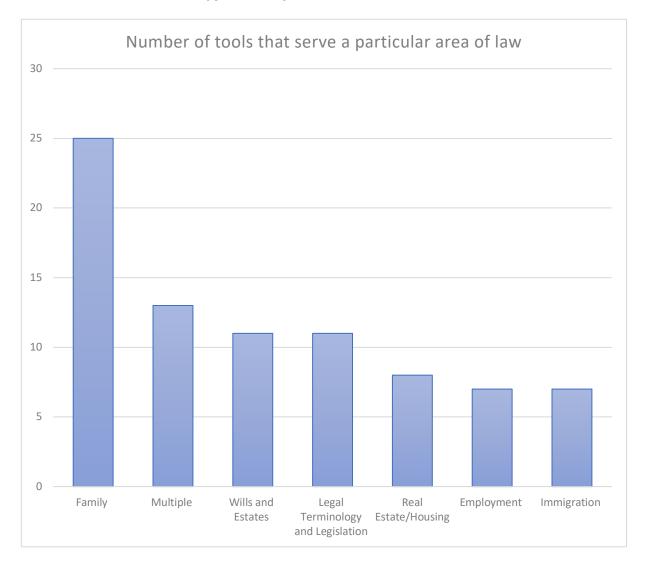


Private developers and providers remain responsible for the majority of tools listed in the inventory. Similar to what was reported in 2016, private developers and providers appear to be mostly working as individuals or in small teams.

However, the share of tools being developed by public or not-for-profit entities is significant and appears to be increasing.⁹ Universities are a key location of development.¹⁰ In particular, the Legal Innovation Zone at Ryerson University remains an important legal technology incubator in Canada, supporting the development of both direct-to-public digital legal tools as well as digital tools for use by legal professionals.¹¹ The Conflicts Analytics Lab based at Queen's University is a newer entity and is particularly notable for developing a set of free tools largely focused on employment law matters.¹² Additionally, law students across Canada are also continuing to develop digital legal tools and are regularly competing in legal technology innovation competitions.¹³

Public legal education and information organizations and other non-profit legal organizations have also emerged as important providers of direct-to-public digital legal tools.¹⁴

Finally, although not captured in the inventory, it is also should be noted that, increasingly, justice system actors are directly embedding digital tools into their systems. Tools that might have been previously offered by private or public/non-profit sources as "add-ons" to make justice system processes more accessible can now be found, in some cases, within justice system public interfaces.¹⁵



3. Areas of Law and Types of Legal Needs

The tools listed in the inventory seek to assist the public with many different areas of law. In many cases, tools provided services across several areas of law.

Some areas of law appeared with much greater frequency. The top five areas of law listed in the inventory were family law, wills and estates, real estate/housing, employment and immigration. There were also a significant set of mobile apps from private developers that were marketed as providing legal dictionaries or access to legislation. These tools were classified as "legal terminology" or "legislation".

The category of "multiple" was used to describe tools that could not easily be associated with specific areas of law – for example, tools providing forums for users to submit legal questions of their choosing.

The areas of law not included in the above chart because they appeared with less frequency are diverse and include such things as language rights, privacy and tax.

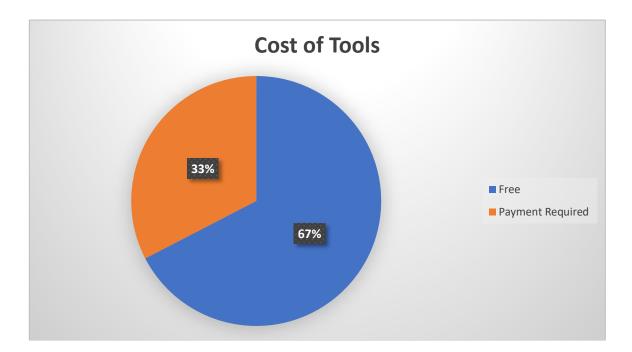
4. Function

The tools listed offer diverse functionality and many tools perform more than one function. For this reason, it is more straightforward to describe some trends rather than attempt to display information in a chart or a graph.

A large portion of tools – just over 40% - aim to provide assistance by automating or otherwise simplifying the creation of legal documents (e.g. court forms, contracts, wills, immigration applications, incorporation documents, regulatory reporting or complaint forms).

Additionally, many tools aim provide users with legal information or answers to legal questions, either as a standalone function or in combination with other functions. These tools use a diversity of means to do so, including chatbots, dictionaries, forums and guided pathways. As compared to previous versions of the inventory, there are now more tools available that provide users with information or predictions relating to their legal situation by using applying analytics to existing case law.¹⁶

There was also a small subset of tools that provided functionality which was outside what any legal professional would provide. This category of "self-help" tools includes tools that assist divorced or separated parents manage child custody matters and mobile apps that will film and record interactions with the police.



5. Cost

The majority of the tools listed in the inventory do not charge a fee to initially access or download.

It should be noted, however, that some of the tools which are classified as "free" may also be commercialized in other ways, including:

- in-app upgrades for a fee ("freemium");
- access to content on a subscription basis;
- in-app purchase options;
- banner or pop-up advertising;
- payment by third parties for referrals (e.g. a legal app refers a user to a lawyer and the lawyer pays a fee to the app providers);
- promotion for the services of the law firm/company that provides the app (through advertisements, or through "credits" towards legal advice); and
- monetization of user data whether identifiable or de-identified.¹⁷

Endnotes

¹ This updated version was prepared by first confirming which tools in the 2019 version were still available and then supplementing this review with additional tools discovered through searches on the Internet and in the Google Play and iTunes store. Several experts and justice system stakeholders were also consulted and asked if there were any additional tools that could be included on the list. An invitation was issued on social media for people to submit tools for potential inclusion. For 2016 version, see Jena McGill, Suzanne Bouclin and Amy Salyzyn, "Mobile and Web-based Legal Apps: Opportunities, Risks and Information Gaps" (2017) 15(2) Canadian Journal of Law and Technology 229 (https://digitalcommons.schulichlaw.dal.ca/cjlt/vol15/iss2/2/) and for the 2019 version see Amy Salyzyn, William Burke and Angela Lee, "Direct-to-Public Legal Digital Tools in Canada" Centre for Law, Technology and Society, uOttawa (https://techlaw.uottawa.ca/direct-public-legal-digital-tools-canada) (2019 version). The 2016 version was prepared with Professor Jena McGill and Professor Suzanne Bouclin with research assistance from Karin Galldin, Natalya Odorico, Kory Smith, Zaynab Al-Waadh, Tara Hristov and Leah Bowes. The 2019 version was prepared with research assistance from William Burke and Angela Lee.

² See, for example, Centre for Public Legal Information Alberta (<u>https://www.cplea.ca/</u>), Educaloi (<u>https://educaloi.qc.ca/</u>); Justice for Children and Youth (<u>https://jfcy.org/en/</u>), and Police Record Hub (John Howard Society) (<u>https://policerecordhub.ca/en/</u>).

³ The term "justice problem" here is taken from Rebecca Sandefur, who notes, "[t]he distinction between a justice problem and a legal need turns out to be crucial, for these two ideas reflect fundamentally different understandings of the problem to be solved. If the problem is people's unmet legal needs, the solution is more legal services. If the problem is unresolved justice problems, a wider range of options opens up. Rather than taking the position that unmet legal need is the crux of the issue, we have the option of formulating the access-to-justice crisis as being about, well, access to justice" (Rebecca Sandefur, "Access to What?" (2019) 148(1) *Daedalus* 49 (https://direct.mit.edu/daed/article/148/1/49/27247/Access-to-What).

⁴ See, for example, *Alexsei* (<u>https://www.alexsei.com/</u>) (uses an "advanced Artificial Intelligence platform [to deliver] affordable and high-quality answers to legal questions in memo format"); *Charity Central* (<u>https://www.charitycentral.ca/</u>) ("supports Canadian registered charities in understanding and complying with the requirements of the Income Tax Act in the areas of receipting, fundraising, record keeping, and accountability and transparency practices"); *Legal MD+* (<u>https://apps.apple.com/ca/app/legalmd/id1247753473</u>) (helps students, residents, and doctors to learn legal concepts in health law in Quebec); and *Map Your Property* (<u>https://mapyourproperty.com</u>) ("streamline[s] due diligence for land professionals").

⁵ See, for example, the Civil Resolution Tribunal (<u>https://civilresolutionbc.ca/</u>) and the Condominium Authority Tribunal (<u>https://www.condoauthorityontario.ca/tribunal/</u>).

⁶ See, for example, Online Divorce Assistant – BC (<u>https://justice.gov.bc.ca/divorce</u>), PARLe (Plateforme d'Aide au Règlement des Litiges en ligne) (<u>https://www.opc.gouv.qc.ca/en/opc/parle/</u>) and Understand My Ticket (<u>https://understandmyticket.gov.bc.ca/</u>).

⁷ See, for example, *LegalSwipe* (informed people of their rights during interactions with the police and also could record interactions), *Small Claims Court Wizard* (guided people through the small claims court process) and *ThisToo* (a "personal divorce assistant").

⁸ See, for example, *Rooco* (connected users to network of lawyers and agents to fight the ticket at a lower price than the actual fine amount).

⁹ In the 2019 inventory, 20% of the tools listed were characterized as having a public or not-for-profit developer/provider in contrast to 37% of tools in this version. Again, caution should be taken in making direct numerical comparisons because of changes in methodology in compiling the different versions. There does, however, appear to be a trend of more public development, both as reflected in the change in numbers but also as reflected in a more wholistic view of the Canadian digital legal tool landscape that includes the increased presence of public actors as discussed in the following paragraphs.

¹⁰ Examples of tools developed at universities or through university affiliations include: (1) *Planctus* (<u>https://planctus.ca/en</u>) which was launched part of Professor François Larocque's research program as the holder

of the Canadian Francophonie Research Chair in Language Rights at the University of Ottawa. This is a web tool that inform individuals of their language rights and simplifies the complaint process by aiding the drafting of complaints to 12 language authorities; (2) *Family Law Portal* (<u>https://www.familylawportal.com/</u>) which was launched by Legal Innovation Zone at Ryerson University with funding from the Avanti Foundation and the Law Foundation of Ontario. This web tool provides self-directed information that informs Ontarians of their family law related rights, tools to start their separation plan as well as connecting them to legal professionals and (3) *MyOpenCourt* tools (<u>https://myopencourt.org/</u>) which is a product of the Conflict Analytics Lab at Queen's University in Canada and is funded by research grants. Currently available tools include digital tools to help a user determine: if an individual would be legally classified as an employee or contractor; how much termination compensation an individual might qualify for; whether a wage cut amounts to constructive dismissal; and whether a layoff is illegal.

¹¹ Legal Innovation Zone, Ryerson University (<u>https://www.ryerson.ca/zone-learning/legal-innovation-zone/about/</u>).

¹² MyOpenCourt, Conflicts Analytics Lab (<u>https://myopencourt.org/</u>).

¹³ One newly offered tool that has been developed by law students is jusTech's *Privacy Breach Reporting Tool* that aims to automate the process for compliance with federal privacy legislation, which requires businesses to notify the Commissioner and general public when they are subject to a data breach (<u>https://justech.documate.org/interview?i=docassemble.playground2%3ABreach+Reporting.yml#page1</u>). For other recent examples, see "Law students create four access-to-justice legal tech tools" (23 April 2021), *University of Alberta, Faculty of Law* (<u>https://www.ualberta.ca/law/about/news/2021/4/tech-tools.html</u>) and "Law team creates blog and apps for COVID-19 assistance" (22 April 2020) *Thomson Rivers University*

(https://inside.tru.ca/2020/04/22/law-team-creates-app-for-covid-19-assistance/).

¹⁴ For example, CLEO (Community Legal Education Ontario) now provides free guided pathways that the public can use to complete multiple family law court forms, prepare powers of attorney and housing law forms (<u>https://www.cleo.on.ca/en/projects/guided-pathways-family-court-forms</u>). Similarly, the Legal Information Society of Nova Scotia provides digital tools to assist with small claims court matters (<u>https://www.legalinfo.org/smallclaims</u>), making a will (<u>https://www.legalinfo.org/apps/welcome-to-our-last-will-and-testament-app</u>), and preparing a personal directive (<u>https://www.legalinfo.org/forms/personal-directive</u>). MyLawBC has developed digital tools to assist the public with family law matters, missed mortgage payments and wills/personal planning (<u>https://mylawbc.com/info/about.php</u>).

¹⁵ See, for example, the Government of British Columbia's *Online Divorce Assistant* (<u>https://justice.gov.bc.ca/divorce</u>) and Tribunals Ontario's recently launched *Navigate Tribunals Ontario* tool (<u>https://navigatetribunalsontario.ca/en/</u>).

¹⁶ See, for example, the Conflicts Analytics Law *MyOpenCourt* suite of tools (<u>https://myopencourt.org/</u>) and *Painworth* (<u>https://painworth.com/</u>).

¹⁷ This list of ways that digital tools might be commercialized is taken from Amy Salyzyn, Teresa Scassa, Jena McGill & Suzanne Bouclin, *Improving Privacy Practices for Legal Apps: A Best Practices Guide* (March 2019) (<u>https://commonlaw.uottawa.ca/sites/commonlaw.uottawa.ca/files/opc_contributions_program_salyzyn_et_al_best_practices_guide_march_2019.pdf</u>).

ľ

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
AdviceScene	http://www.advicesc ene.com	Private	People seeking legal information and access to legal services	Multiple	This web tool provides free answers from real lawyers and other legal professionals as well as a large legal directory. Anyone may ask a question anonymously, but the answers are posted publicly.	Free	1, 5, 8
Alimentor - Child Custody Log	https://apps.apple.co m/ca/app/alimentor- 2-child-custody- log/id1428802675	Private	People who are divorced or separated seeking to manage their legal obligations and rights in relation to child custody matters	Family	This mobile app helps divorced or separated parents track expenses, late pick ups, and disagreements as well as establish a visitation schedule. It also generates detailed reports that can be attached to court documents.	\$5.49	4, 6
All Canadian Laws	https://play.google.c om/store/apps/detail s?id=net.wsapps.allc anadianlaws&hl=en_C A	Private	People seeking information on Canadian laws	Legislation	This mobile app offers an offline database of Canadian legislation and regulations.	Free	1
BadgeCanada	https://play.google.c om/store/apps/detail s?id=com.badgeca.a ndroid&hl=en	Private	People seeking information on criminal offences	Criminal and regulatory	This mobile app allows users to search criminal law and offences including information about fines and demerit points as well as a speeding chart that calculates fines.	Free	1

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Bardal Factors	http://www.bardalfac tors.ca	Private	People seeking information on employment issues	Employment	This web tool shows the results of cases where Canadian courts have applied the Bardal Factors, which are relevant in determining how much notice or pay in lieu of notice an employer must give to an employee.	Free	1, 6
Best Law Dictionary Offline	https://itunes.apple.c om/ca/app/best-law- dictionary- offline/id1289829698 ?mt=8	Private	People researching legal terms	Legal terminology	This mobile app includes searchable legal terms with accessible definitions.	Free	9
BidSettle (also called onregle in Quebec)	<u>https://bidsettle.com</u> ∠	Private	People seeking legal help, demand letters and to rectify small claims matters	Multiple	This web tool connects individuals with legal professionals, uses AI to create customized demand letters and provides small claims assistance.	\$40 for express legal consultation, \$40 for a demand letter and \$75 for small claims assistance	3, 5, 6, 8
Boussole Juridique	<u>https://boussolejuridi</u> <u>que.ca/</u>	Public/Not -for-Profit	People seeking free or low cost legal information and resources in Quebec	Multiple	This web tool provides general information regarding legal aid Quebec labour standards. The tool also has information pertaining to specific cities and regions in Quebec. The web tool links to resources provided by the Commission des Services Juridiques, Educaloi, CNESST and the official Quebec website.	Free	1, 6, 9
Canada Immigration & Visa - News Guide and Advice	https://play.google.c om/store/apps/detail s?id=com.smartit.can adaimmigration&hl=e n_CA	Private	People seeking information on immigrating to Canada	Immigration	This mobile app provides information on immigration processes and changes to regulations.	Free	1
CanadaByLaw	https://itunes.apple.c om/us/app/canadaby law/id1366442878?ls =1&mt=8	Private	People seeking information on immigrating to Canada	Immigration	This mobile app allows users to evaluate their options for immigrating to Canada by answering questions.	Free	1, 5, 6

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Canadian Divorce Online	https://www.divorcec anada.ca/index.html	Private	People seeking to obtain divorce forms without a lawyer	Family	This web service provides customers with full service divorce form preparations that are customized to their individual needs. Services are offered across Canada.	Each Province has its own fees. Ontario fees are \$150	3
Canadian Law List	<u>https://play.google.c</u> <u>om/store/apps/detail</u> <u>s?id=com.canadian.la</u> <u>w&hl=en</u>	Private	People researching Canadian laws	Legislation	This mobile app provides a list of consolidated Acts and Regulations of Canada.	Free	1
Canadian LegalWills	<u>https://www.legalwill</u> <u>s.ca</u>	Private	People seeking to obtain a will	Wills and estates	This web tool allows users to draft wills and name a power of attorney through answering questions.	Services range from free-\$69	3
CanLII	www.canlii.org/en	Public/Not -for-Profit	People seeking legal information	Multiple	This web tool allows users to search and find Canadian case law and jurisprudence.	Free	1
CanPR	https://play.google.c om/store/apps/detail s?id=maaz.canpr.mya pplication&hl=en_CA	Private	People seeking information on immigrating to Canada	Immigration	This mobile app provides a step- by-step guide for immigration to Canada.	Contains ads, in-app purchases	1, 2, 6, 8
CLEO Steps to Justice (Family Law Guided Pathways)	https://stepstojustice .ca/guided- pathways/family-law/	Public/Not -for-Profit	People seeking to fill out court forms required for family law matters	Family	This web tool uses Guided Pathways, which are a series of online interviews, to help people fill out court forms needed for family law matters. The pathways ask targeted questions related to the forms. Answers are put into the required forms. Each question includes information that explains what is needed.	Free	3

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
CLEO Steps to Justice (Housing Law Guided Pathways)	<u>https://stepstojustice</u> <u>.ca/guided-</u> <u>pathways/housing-</u> <u>law/</u>	Public/Not -for-Profit	People seeking to fill out legal forms required for housing law matters, specifically LTB disputes.	Housing	This web tool uses Guided Pathways, which are a series of online interviews, to help people fill out forms needed for housing law matters. The pathways ask targeted questions related to the forms. Answers are put into the required forms. Each question includes information that explains what is needed.	Free	3
CLEO Steps to Justice (Wills and Powers of Attorney Guided Pathways)	https://stepstojustice .ca/guided- pathways/wills-and- powers-of-attorney/	Public/Not -for-Profit	People seeking to obtain wills and powers of attorney	Wills and Estates	This web tool uses Guided Pathways, which are a series of online interviews, to help people create wills and powers of attorney. The pathways ask targeted questions related to these types of legal documents. Answers are put into the required format. Each question includes information that explains what is needed.	Free	3
Clicklaw	<u>https://www.clicklaw.</u> <u>bc.ca/</u>	Public/Not -for-Profit	People in BC seeking public legal information and free/low cost legal services	Multiple	This web tool aids in finding relevant legal information, resources and services.	Free	1, 8
Complete Case	https://www.complet ecase.com/	Private	People seeking to complete uncontested divorce forms	Family	This web service provides customized divorce documents after a short online interview. Services are mainly provided within an American context.	\$299	3

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Conflict Analytics Lab: Employee or Contractor Classification Tool	https://tool.myopenc ourt.org/employee-or- contractor	Public/Not -for-Profit	People who are workers or who are employers/people who contract work seeking information as to whether a worker would be legally classified as an "employee" or "contractor"	Employment	This web tool uses a series of questions to provide users with a classification on whether an individual is legally considered an employee or a contractor and provides legal information pertaining to employee and contractor rights. The website also gives the option to connect with a legal professional.	Free	1, 5, 8
Conflict Analytics Lab: Layoff Tool	<u>https://tool.myopenc</u> ourt.org/layoff	Public/Not -for-Profit	People who are workers or employers seeking to determine if a layoff is illegal	Employment	This web tool uses a series of questions to provide legal information to determine if a layoff is illegal and if the worker should receive compensation. The website also gives the option to connect with a legal professional.	Free	1, 5, 8
Conflict Analytics Lab: Prospectus Exemption Tool	https://tool.myopenc ourt.org/prospectus- exemption-tool	Public/Not -for-Profit	People who own businesses seeking information about securities reporting requirements	Securities	This web tool uses a series of questions to provide users with legal information pertaining to securities reporting requirements. The website also gives the option to connect with a legal professional.	Free	1, 5, 8
Conflict Analytics Lab: Termination Compensation Calculator	https://tool.myopenc ourt.org/termination- compensation- calculator	Public/Not -for-Profit	People who are workers or employers seeking information about termination compensation	Employment	This web tool uses a series of questions to provide users with legal information pertaining to termination compensation. The website also gives the option to connect with a legal professional.	Free	1, 5, 8
Conflict Analytics Lab: Wage Cut Tool	https://tool.myopenco urt.org/wage-cut	Public/No t-for-Profit	People who are workers or employers seeking to know if a wage cut would constitute constructive dismissal	Employment	This web tool uses a series of questions to provide users with legal information pertaining to wage cuts and constructive dismissal. The website also gives the option to connect with a legal professional.	Free	1, 5, 8

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Cop Watch	https://itunes.apple.co m/ca/app/cop-watch- toronto/id757572626? m-t=8	Private	People who have been stopped by the police seeking to capture police footage	Criminal	This mobile app allows users to video record police interactions and can automatically upload the videos to YouTube. The app also provides reference material concerning a user's right to obtain video footage.	\$2.79	1, 4, 6
CoSquare	https://cosquare.co/	Private	People and businesses seeking to incorporate	Business	This web service incorporates businesses, issues shares and provides corporate management services.	\$149 (+ government fees) for the Incorporation Only package and \$49 a month (+government fees) for the Managed Incorporation package	3, 7
CovAid	<u>https://c19help.trubox</u> .ca/	Private	People seeking financial aid to correct harm caused by COVID-19	Health	This website contains a questionnaire that helps individuals who have suffered financial hardship due to COVID-19 determine which form of relief is best for them.	Free	1, 5
Destin.ai	https://destin.ai/	Private	People seeking to live or work in Canada	Immigration	This chatbot allows users to answer questions regarding immigration, evaluate the possibility of immigration and connect users to experts.	Free for eligibility check, additional costs up to \$999 USD for professional help	1, 2, 5, 6, 8

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
DivorcePath	https://www.divorcepa th.com/	Private	People seeking to calculate child and spousal support	Family	This web service provides child and spousal support calculations for everyone as well as legal professionals. The site offers premium services at a cost for apportionment and tax credits and benefits.	Free for child and spousal calculations. \$19 a month for Child Support package that includes premium tools, \$39 a month for Child & Spousal Support that grants access to all tools. Different pricing for professionals.	3, 5, 6
DivorceOnline	https://www.divorceo nline.ca/	Private	People seeking uncontested divorce services	Family	This web service provides D.I.Y. kits and forms that help individuals create their own uncontested divorce forms.	\$249.00	3
Drone Zone Canada	https://itunes.apple.co m/ca/app/drone-zone- canada-restricted-air- space- finder/id1231448891? m-t=8	Private	People flying personal drones seeking regulatory information	Legislation	This mobile app alerts users to zones where personal drones cannot be flown, according to Federal Regulations.	\$5.49	1
Divorce the Smartway (Naked Divorce Filer)	https://divorcethesm artway.ca/tools/nake d-divorce-filer/	Private	People seeking to file a divorce application	Family	This web tool uses a questionnaire format to guide individuals in filing their divorce applications with a court. The tool is aimed for individuals who have simple divorce issues.	\$599	3, 5

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Epilogue	https://epiloguewills. com/	Private	People seeking to obtain a will	Wills and Estates	This web service allows users to customize their own wills. The service asks guided questions and formulates a will based on the answers. Further customization can be performed afterwards as well.	Individual - Will only: \$139, Will + Incapacity Documents: \$179 Couples - Wills Only: \$229, Will + Incapacity Documents: \$289	3
FAMLi	<u>https://familylaw.plea</u> .org/	Public/Not- for-Profit	People experiencing separation or divorce who may wish to represent themselves	Family	This web tool helps people complete family law court forms and provides comprehensive family law legal information, along with how-to videos to walk patrons through their use of the resources. With its Form Wizard, and utilizing an interview-style questionnaire, this web tool provides guided pathways/step-by-step guides to assist with completing ready-to-file family law court forms. The site also includes an Agreement-Maker Tool, and, for those dealing with violent relationships, a Safety Planning Tool.	Free	1, 3, 9
Families Change	<u>https://familieschange</u> <u>ca</u>	<u>.</u> Public/Not- for-Profit	Parents who are separating/divorcing and their children seeking to calculate child support	Family	This website provides information to parents and children on separation/divorce as well as helps calculate child support amounts. One of the tools on the website is an interactive game for children 6-10 years old, called "Changeville" which aims to help kids learn how to navigate a family breakup.	Free	1, 7

Name	URL	Developer /Founder /Seller	Intended User(s)	Type of Law	Description	Cost	Function
Family Law Nova Scotia	<u>https://www.nsfamilyla</u> <u>w.ca/other/forms/usin</u> g-interactive-forms	Public/Not- for-Profit	People seeking to learn more about family law in Nova Scotia as well as obtain family law related forms and documents	Family	This website gives general knowledge on several family law concepts such as adoption, name changes and more. It also has a service that generates forms.	Free	1, 3
Family Law Portal	<u>https://www.familylawp</u> ortal.com/	Public/Not- for-Profit	People in Ontario seeking to learn about their family law rights and options or commencing their separation	Family	This web tool provides self- directed information that informs Ontarians of their family law related rights, tools to start their separation plan as well as connecting them to legal professionals.	Free	1, 6, 8
Help With Debt Alberta	<u>https://www.cplea.ca/hel</u> <u>p-with-debt-alberta/</u>	Public/Not- for-Profit	People seeking legal information to navigate debt issues	Consumer	This web tool assists Albertans struggling with debt in finding legal help.	Free	1, 6, 8, 9
Immigration Direct	https://www.immigration direct.ca/index.html	Private	People seeking information on immigrating to Canada	Immigration	This website helps individuals prepare and complete their application for a citizenship certificate by providing step-by-step guidance through each question on the application. This website also produces various immigration forms.	\$50	3
Immigration Quebec	https://play.google.com/ store/apps/details?id=tn. com.wihraiech.immigrati onquebec&hl=en	Private	People seeking information on immigrating to Quebec	Immigration	This mobile app helps individuals calculate their score and determine whether they are eligible to apply for immigration to Quebec. If they qualify, the app provides the steps to follow to file an application for immigration. If the person does not qualify, it provides links to information that will help them increase their chance.	Free	1, 2

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
jusTech - Privacy Breach Tool	https://justech.documat e.org/interview?i=docass emble.playground2%3AB reach+Reporting.yml#pa ge4	Private	People seeking to simplify their requirement of reporting data breaches	Privacy	The web tool automates the process for compliance with federal privacy legislation, which requires businesses to notify the Commissioner and general public when they are subject to a data breach. It also includes basic compliance documents and internal and external communication letters.	Free	3, 6, 7
Law for Landlords and Tenants in Alberta	https://www.landlordand tenant.org/	Public/Not- for-Profit	People seeking legal information about renting	Housing	This website outlines everyday information surrounding renting property in Alberta. It also includes electronic fillable forms for a number of issues, including pets and sharing accomodation.	Free	1, 3, 9
Law Lexicon	https://itunes.apple.com /ca/app/free-law-lexicon- free-blacks-legal- dictionary/id979464349? m-t=8	Private	People researching legal terms	Legal terminology	This mobile app provides access to the Second Edition of Black's Law Dictionary.	\$1.39	9
Law Terms	https://play.google.com/ store/apps/details?id=su nita.android.lawterms&hl =en	Private	People researching legal terms	Legal terminology	This mobile app provides standard law terms, which are used globally.	Free	9
LegalContracts	https://www.legalcontrac ts.ca/contracts/groups/?l oc=CA	Private	People seeking to draft their own legal documents	Wills and estates, Business, Real Estate, Family, Other	This web tool generates legal documents ranging from wills, marriage and separation forms and corporate forms. The website allows users to fill in their information and get their desired document relatively quickly.	1 year Pro License \$5.99 a month. Individual documents are \$24.50 to access it for 2 weeks. \$35 a month for the base plan.	3, 6

			· · · · · · ·				
Name	URL	Developer/ Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
LawDepot	https://www.lawdepot.ca /?loc=CA	Private	People seeking to draft their own legal documents	Wills and estates, Business, Real Estate, Family, Other	This web tool generates documents, forms, and contracts by allowing users to input data.	Free trial, \$7-\$50 per document or \$5.99/month membership or \$75.47 to create and print an unlimited amount of documents for one year.	3
Legal Info for Senior Albertans	https://www.cplea.ca/leg al-info-for-senior- albertans/	Public/Not- for-Profit	People seeking information on elder abuse	Elder abuse	This web tool encourages users to learn more about elder abuse and provides information on how to identify, prevent, and deal with it.	Free	1, 6, 9
Legal Forms and Agreements	https://www.microsoft.co m/en-ca/p/legal-forms- and- agreements/9nblggh537k g?activetab=pivot:overview tab	Private	People seeking to draft their own legal documents	Real estate, Business, Employment, Famil, Other	This mobile app connects the user to legal forms and documents.	Free	1, 3, 8
Legal Forms by Eliers	https://play.google.com/st ore/apps/details?id=eliers. com.legalforms&hl=en	Private	People seeking to draft their own legal documents	Wills and estates, Real Estate, Family, Other	This mobile app provides individuals with more than 600 legal forms, letters, and agreements dealing with everyday legal problems.	Free	3
Legal Forms Pro	https://play.google.com/st ore/apps/details?id=com.e xcelapps.legalforms&hl=e n		People seeking to draft their own legal documents	Multiple	This mobile app provides individuals with more than 500 kinds of legal forms relating to various topics.	Free	3
Legal Info Nova Scotia Small Claims Court App	https://www.legalinfo.org/ smallclaims	Public/No t-for-Profit	People seeking to dispute a matter in small claims court	Small claims court	This web tool provides guided pathways that instruct users in deciding whether small claims court is appropriate, how to begin claims, and how to present their case.	Free	2, 6

Name	URL	Developer/ Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Legal Info Nova Scotia Personal Directive App	https://www.legalinfo.org/ forms/personal-directive	Public/Not -for-Profit	People seeking to make a personal directive (addresses non-financial issues when a person loses capacity including health-care wishes (but not medical assistance in dying)	Wills and estates	This web tool provides guided pathways to assist with personal directives and produces a finished form; a guide is linked to the app to assist users with understanding legal information relevant to making a personal directive; referral to a lawyer is available.	Free	1, 3, 8, 9
Legal Info Nova Scotia Wills App	https://www.legalinfo.org/ apps/welcome-to-our-last- will-and-testament-app	Public/Not -for-Profit	People seeking to obtain a will	Wills and estates	This web tool asks users questions to compile the necessary information to generate a will which they can use to create their own document or refer to a lawyer for further assistance.	Free	3
Legal Line	http://www.legalline.ca/	Public/Not -for-Profit	People seeking answers to legal questions	Multiple	This web tool provides legal information in a Q&A format, detailed legal guides, and links to valuable resources.	Free	1, 2, 8
Legal Maxims	https://play.google.com/s tore/apps/details?id=in.dr sapps.lawmaxims&hl=en	Private	People seeking legal terms	Legal terminology	This mobile app contains meanings to hundreds of Latin legal maxims and terms.	Free	9
Legal Terminology Offline	https://play.google.com/s tore/apps/details?id=com. soft24hours.dictionary.ter ms.legal.terminology.offli ne&hl=en	Private	People seeking legal terms	Legal terminology	This mobile app provides easy to understand definitions and explanations of legal terms.	Free with in-app purchases.	9
Legal Text Collector	https://play.google.com/ store/apps/details?id=co m.legaltextcollector&hl=e n	Private	People seeking to self litigate	Litigation	This mobile app helps convert text messages to PDFs that can be shared through various apps and allows the individuals to use the printable text message for ediscovery in their lawsuit.	One time in-app purchase required to unlock the share feature	4

Name	URL	Developer /Founder /Seller	Intended User(s)	Type of Law	Description	Cost	Function
LegalShield	https://play.google.com/ store/apps/details?id=co m.legalshield.Members0 nly	Private	People seeking answers to legal questions	Multiple	The mobile app provides access to commonly asked legal questions and answers. Additional services include document review, will preparation, and ability to communicate with the user's lawyer.	Free for questions, up to \$68.50/month for membership including additional services.	1, 3, 8
MyLawBC - Abuse and Family Violence	<u>https://mylawbc.com/p</u> <u>aths/abuse/</u>	Public/Not -for-Profit	People seeking to learn more about family violence as well as understand their rights	Family violence	This web tool contains general information on the laws surrounding family and sexual abuse, as well as a guided pathways that asks questions about the user's situation. It also offers a tool to make a safety plan.	Free	1, 5, 6
MyLawBC - Mediation (Parenting Arrangements and Child Support)	https://mylawbc.com/m ediation/	Public/No t-for-Profit	People in BC seeking to mediate their custody dispute	Family	This web tool seeks to aid in parenting arrangements by providing frameworks on how to raise one's children after divorce/separation. The website indicates that the services are being updated and are currently not available.	Free	1, 5, 6
MyLawBC - Missed Mortgage Payments	https://mylawbc.com/p aths/foreclosure/	Public/No t-for-Profit	People who have missed a mortgage payment seeking to assess their options	Real estate	This web tool uses guided pathways with predetermined questions to aid missed payment issues. The tool also provides the user with additional resources and help that will vary depending on answers. It also has a general message that gives advice pertaining to lenders and foreclosures	Free	1, 5, 6

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
MyLawBC - Negotiation (Separation Agreements)	<u>https://mylawbc.com/t</u> ools/	Public/Not -for-Profit	People seeking to negotiate and resolve their separation agreements	Family, family violence	This web tool uses a "Dialogue Tool" that guides users on how to make a separation plan and how to best negotiate it. It also gives access to legal professionals who can provide aid (if necessary).	Free	1, 5, 6, 8
MyLawBC - Separation and Divorce	<u>https://mylawbc.com/</u> paths/family/		People seeking a separation	Family, family violence	This web tool provides guided pathways with questions that can provide an action plan on obtaining a separation agreement depending on the answers. The web tool also provides resources for those who have been served with a court document.	Free	1, 5, 6
MyLawBC - Wills	<u>https://mylawbc.com/</u> paths/wills/	t-for-Profit	People seeking to make a simple will or an action plan for a more complicated will	Wills and estates	This web tool uses guided pathways to make a simple will for users. For more complicated wills, it offers an action plan template on how to best plan for one and an action plan if you may be unable to make a will for yourself in the future.	Free	1, 3, 5, 6
Om	https://om.company/	Private	People seeking to make a will or power of attorney	Wills and estates	This web tool allows users to answer a series of questions and it creates documents including wills and power of attorney which can be signed by the user.	Individual Plan: \$90 Couple's Plan: \$180	3

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Ontario Online Divorce	https://ontarioonlinedi vorce.com/	Private	People seeking to file uncontested divorce forms	Family	This web service aids Ontarians with filing uncontested divorce applications. It also uses a guided pathway questionnaire to aid individuals in completing the forms.	\$139 as a document preparation fee for the completed forms	1, 3
Our Family Wizard	<u>https://www.ourfamily</u> <u>wizard.ca/</u>	Private	People who are co- parents seeking to manage their individual custodies	Family	This mobile app allows parents to communicate, share calendars, and have access to sensitive data like their children's medical information, and gives access to professionals to aid in dispute resolution.	\$125 per parent per year, additional features up to \$265 per parent per year.	6, 7
ownr	https://www.ownr.co/	Private	People who seek to register and incorporate businesses as well as owners of existing businesses who want to create legal agreements, manage employees	Business	This web tool allows users to create, organize, and file legal documents.	One time payment ranging from \$89-\$499. Also offers a \$599 yearly plan that involves managing functions	3, 7
Painworth	<u>https://www.painwort</u> <u>h.com</u>	Private	People dealing with personal injury claim seeking settlements	Personal injury	This web tool automates the personal injury settlement process.	Free	1, 5, 6
Path Legal	<u>https://ca.pathlegal.co</u> <u>m/</u>	Private	People seeking legal advice	Multiple	This web tool provides a legal directory for connecting users to lawyers and allows users to ask questions for legal advice.	Free	1, 2, 5, 8

Name	URL	Developer/ Founder /Seller	Intended User(s)	Type of Law	Description	Cost	Function
People's Law School	<u>https://www.peoplesla</u> <u>wschool.ca/</u>	Public/Not- for-Profit	People seeking information on everyday legal problems	Multiple	This website uses plain language to provide information, tips and tools to empower everyday people to address their legal problems. The website also has a Q&A portal to answer individual questions and a chatbot (Beagle) that helps with common legal problems.	Free	1, 2, 3, 6, 8
Planctus	https://planctus.ca/en	Public/No t-for-Profit	People seeking to learn more about their language rights or to file a formal complaint to an official language authority	Language rights	This web tool informs individuals of their language rights and simplifies the complaint process by aiding the drafting of complaints to 12 language authorities.	Free	1, 3, 6
PLIAN	https://publiclegalinfo. com/builder/	Public/No t-for-Profit	People seeking to create forms pertaining to family law matters	Family	This web tool provides guided pathways to create family law forms. This tool is designed with Newfoundland and Labrador individuals and laws in mind.	Free	1, 3, 6, 9
Pocket Law	https://play.google.co m/store/apps/dev?id= 644064015312908856 7&hl=en_US	Private	People seeking legal information	Legislation	This mobile app includes easily accessible and searchable versions of Canadian legal statutes.	Free	1
Reddit (r/Legal Advice for Canadians)	https://www.reddit.co m/r/legaladvicecanad a/	Private	People seeking legal advice	Multiple	This website is a subreddit of individuals seeking legal advice and legal professionals providing advice. The format of the website is a forum where users specify which jurisdiction they are in and give a brief synopsis of their legal issue. They then receive comments back from community members.	Free	6, 7, 8
Severance Pay Calculator	https://www.severanc epaycalculator.com/o nline-severance- calculator/	Private	People and employers seeking to calculate severance	Employment	This web tool helps employees and employers calculate how much severance is due	Free	1, 5, 6

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
Simple Divorce	https://divorcethesma rtway.ca/tools/one- minute-nake-divorce- indicator/	Private	People seeking a divorce	Family	This web tool uses a brief questionnaire to determine what your options are for a divorce. This tool works in tandem with the other Divorce the Smartway tools and suggests what your best options are based on factors such as complexity of divorce, living arrangements and income.	Free	1, 6, 7
Shield Basic - BC	https://play.google.co m/store/apps/details? id=com.legogreen.sb.b c&hl=en	Private	People seeking legal information	Legislation	This mobile app functions as a database for current legislation and information. The database updates automatically to respond to any changes in fines and legislation. Features include legal definitions, short forms etc.	Free download, full version is \$9.99 per year and includes updates	1, 6, 9
Shield Basic - Ontario	https://play.google.co m/store/apps/details? id=com.legogreen.shie Idbasic.ontario&hl=en CA	Private	People seeking legal information	Legislation	This mobile app functions as a database for current legislation and information. The database updates automatically to respond to any changes in fines and legislation. Features include legal definitions, short forms and fines for various offences under a variety of legislation.	Free download, full version is \$9.99 per year and includes updates	1, 6, 9
Small Claims BC: Online Help Guide	http://www.smallclaim sbc.ca/settlement- options/ODR	Public/Not -for-Profit	People undergoing a legal dispute seeking to resolve that dispute	Dispute resolution	This website provides the Online Dispute Resolution (ODR) which helps individuals settle their disputes online without going to court.	Free	6
Snowbird by Moody's Tax	https://itunes.apple.co m/ca/app/moodys- gartner-tax-law- app/id948547963?mt= <u>8</u>	Private	People who spend significant time in the United States who are originally from Canada seeking to calculate their taxes	Tax	This mobile app allows users to calculate time left out of the country and alerts of important milestones for tax purposes. Also offers tax calculators.	Free	1, 6

Name	URL	Developer /Founder /Seller	Intended User(s)	Type of Law	Description	Cost	Function
Unbundled Legal Services	<u>https://unbundlinglaw.</u> peopleslawschool.ca/	Public/Not- for-Profit	People seeking information on low-cost legal services	Multiple	This website is designed to explain to everyday people unbundled legal services, including examples, a self- assessment tool to help users determine if unbundled legal services is a good fit for them, and a roster of lawyers offering services with tips for working with a lawyer.	Free	1, 2, 6, 8
Undo	https://www.undo.ca/	Private	People seeking to get divorced	Family	This web service provides tools for those seeking a divorce such as court document generation and document filing. Documents are also reviewed by a lawyer.	\$0-\$895 depending on the level of service	3, 8
Visto	<u>https://visto.ai/</u>	Private	People who study or work internationally seeking information on immigrating to Canada	Immigration	This website assists international students and workers who wish to immigrate to Canada by providing users with popular immigration applications and programs, including a tool which checks eligibility for more than 65 Canadian immigration programs.	Free	1, 8
Willful	https://willful.co	Private	People seeking to obtain a will	Wills and estates	This web tool allows users to create wills through answering prompts and to modify these documents as needed.	Plans from \$99- \$250 depending on number of documents required	3
Wonder Legal	<u>https://www.wonder.leg</u> <u>al/en-ca/</u>	Private	People seeking to draft their own legal documents	Business, Landlord and Tenant, Family, Other	This web tool allows users to fill out forms and have legal documents automatically generated from templates created by lawyers.	\$1.99-\$49.99 depending on the document	3
WorkSafe	https://itunes.apple.com /ca/app/worksafe/id107 8690937?mt=8		People seeking information on youth worker rights	Labour	This mobile app provides information on rights that youths have as workers.	Free	1, 6

Name	URL	Developer /Founder/ Seller	Intended User(s)	Type of Law	Description	Cost	Function
WorkSafeBC OHS Regulation	https://itunes.apple.com /ca/app/worksafebc- ohs- regulation/id447269458 ?mt=8	Public/No t-for-Profit	People employed or who employ others in British Columbia seeking regulatory information	Labour	This mobile app allows users to search and browse OHS Regulation, Policies, Guidelines and WCB Standards (available for use offline).	Free	1
Untie the Knot	https://untietheknot.ca/	Private	People seeking uncontested divorce services	Family	This web service provides divorce services such as court filing assistance, professional review of documents, completed divorce documents and general support.	\$899 if you decide to file, \$499 if you decide not to	3, 5, 8
You Counsel	http://youcounsel.ca/	Private	People seeking legal information	Litigation, Collections, Employment, Other	This website offers online courses and forums to learn about legal topics of interest or share knowledge	Courses from \$0-\$200	1, 6
ZipLegal	https://itunes.apple.com/ ca/app/ziplegal- professional-legal- documents/id960556199 ?mt=8	Private	People seeking to draft their own legal documents	Multiple	This mobile app provides legal document templates that can be downloaded and edited as well as advice for creating documents.	Free for app, documents require payment	1, 3