



Terms of Service

This Agreement is a legally binding contract. By submitting a Submission Form to the André E. Lalonde (AEL) AMS Laboratory at the University of Ottawa (“AEL AMS Laboratory, uOttawa, We, Us, Our or Ours”), the Submitter (“Submitter, They, Their, Theirs”) acknowledges and agrees to the following terms and conditions.

1. Low-Background Disclaimer:

The AEL AMS Laboratory is a **low-background laboratory, free of any enriched material (including but not limited to 14C)**. By submitting this form, the Submitter warrants that Their samples are free of any enriched material. If enriched material from the Submitter’s samples, or the packaging in which they are shipped, results in contamination of equipment or instrumentation requiring cleanup or replacement, significant charges will be incurred.

2. Sample Submission:

The Submitter will provide a completed Submission Form (the “**Submission**”) and the samples to be analyzed (the “**Samples**”). We reserve the right to decline a Submission. By making a Submission, the Submitter certifies that They are legally capable of entering into binding contracts on behalf of Themselves, Their supervisor, and/or Their Company.

3. Radiocarbon Laboratory Users:

We do not accept samples from private individuals. We only accept samples from Academic institutions, Government and Non-profit agencies or Commercial institutions.

4. Ownership:

The Samples are not the property of the AEL AMS Laboratory or uOttawa, and we assume no responsibility for any loss or damage to the Samples. The Submitter acknowledges that the analysis process is destructive; therefore, unless otherwise specified in the Submission, any remaining sample material will be held for a period of six (6) months, after which time it will be discarded. If the Submitter specifies the return of the Samples, a minimum fee of \$30 will be applied to Their invoice; larger return shipments are the responsibility of the Submitter.

5. Liability:

We expressly disclaim all warranties in respect of the analyses and the data including all expressed or implied warranties of merchantability and fitness for a particular purpose, including as evidence in any legal proceeding. By analyzing the Samples and providing the data, uOttawa, its employees, students or other uOttawa representatives are not providing an opinion and declines to be a witness in any legal or other adversarial proceeding. Our liability to the Submitter whether arising in contract, tort, negligence, breach of statutory duty or otherwise shall not exceed the price paid for the analysis. The Submitter acknowledges and agrees that: (i) analyses and the data are provided by the AEL AMS Laboratory “as is”; (ii) in no event shall We be liable for any direct, indirect, incidental, punitive or consequential damages whatsoever with respect to the analyses and the data; (iii) that any reliance upon the analyses and/or the data shall be at the Submitter’s sole risk; (iv) Title and risk of loss with respect to submitted Samples shall at all times remain with the Submitter prior to acceptance by Us.

6. Indemnification:

The Submitter shall indemnify, hold harmless and defend uOttawa, and their respective officers, directors, employees, students and agents (the "indemnified parties") against any and all claims, demands, actions, liability and expenses ("claims") including claims, allegedly resulting in whole or in part from the negligence of the indemnified parties or from acts or omissions for which the indemnified parties otherwise would be liable, related to or arising from the tests, the Samples, the data or Your use of the data. The Submitter shall be responsible for any damage to uOttawa’s facilities and/or personnel caused by the Samples.



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7. Confidentiality:

"Confidential Information" means any materials, written information, and data provided to the AEL AMS Laboratory by the Submitter for the purpose of conducting the analyses. Information pertaining to the submission, including the analysis results, will not be released to third parties that are not listed on the Submission without written consent of the original Submitter. We will use reasonable efforts to maintain the Confidential Information as confidential to the extent permitted by law. Our obligations do not apply to information in the public domain or independently known or obtained by uOttawa. The Submitter acknowledges that uOttawa is subject to the Freedom of Information and Protection of Privacy Act (Ontario) and as such records in its custody or control, including the Confidential Information, may be subject to access to information requests.

8. Dating of Antiquities:

The Submitter certifies that any samples of artwork, or cultural artefacts submitted to the AEL AMS Laboratory are the property of the Submitter, or that the Submitter is acting as an agent of the owner. If requested, the Submitter will provide evidence of the ownership of the artwork or artefact. The Submitter declares that the articles are legally imported and exported from any country through which they passed; if requested, the Submitter will provide documentation to this effect. The Submitter undertakes not to use the radiocarbon date in an advertisement, or in a description of the samples for sale, and not to pass the date on to a third party who might do likewise. If authentication is required, or valuable artifacts are involved, the piece should be sampled by a conservator (as they possess the required knowledge to sample with a minimum reduction of value to the artifact). AEL AMS Laboratory staff will not sub-sample artefacts or artwork. The Submitter will provide a photograph of the artefact or artwork post sub-sampling (the picture must include the sampled artefact/artwork and sub-sampled piece to be analyzed) to be included in Their final analysis report. We do not accept samples from private individuals, only those affiliated with Academic, Government/Non-profit agencies or Commercial institutions.

9. Fee Schedule & Payment Terms:

Invoices are payable upon receipt (net 30). The fee schedule rates for all lab units are assigned based on the billing address listed on the Submission Form, and the pricing listed on our website at the time of submission. A purchase order (PO) is required for submissions over \$5,000 CAD. Duty charges are the responsibility of the Submitter and will be added to Their invoice. **Canadian Academic, Non-Profit, and Government Users:** Submitters affiliated with Canadian academic institutions, registered non-profit organizations, indigenous groups, and government agencies will be invoiced following the delivery of Their results. **Commercial and International Users:** Submitters affiliated with private Canadian companies and those from abroad are required to remit payment in full prior to release of Their results. An invoice will be issued upon receipt of the Submission. **Internal Users:** Submitters affiliated with the University of Ottawa or the Ottawa-Carleton Geoscience Centre (OCGC) (including faculty, adjuncts, post-docs, graduate, and undergraduate students) are entitled to internal rates. In order to qualify for internal rates, the Submitter must remit payment from a university-administered fund.

10. Discounts:

Discounts will be applied to Submissions that meet the following criteria: **Radiocarbon Laboratory:** A 10% discount will be applied to single Submissions of 10 or more samples, or cumulative Submissions of 10 or more samples, where all 10 samples are processed on the same accelerator run. For fully trained outside users processing samples at the AEL AMS laboratory, a 20% discount will be applied at the discretion of AEL-AMS staff. **Radiohalide Laboratory:** A 5% discount will be applied to Submissions of 8-15 samples; a 10% discount will be applied to Submissions of 16 or more samples. Submitters eligible for internal rates are not eligible for quantity discounts.

11. Suspension of Work:



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We reserve the right to suspend work and/or withhold data delivery if the Submitter fails to make timely payment of Their invoices. We will not be held responsible for any damages incurred by the Submitter caused by Our work suspension or withholding of data precipitated by Their failure to promptly pay invoices.

12. Results:

Upon successful completion of the requested analyses, the AEL AMS Laboratory will provide the Submitter with results using the email address provided in Their Submission. Results will not be released to third parties not listed on the Submission without written consent of the original Submitter.

13. Failed Analyses:

For Samples which fail due to the nature of the sample itself, and which are outside the control of the laboratory, the AEL AMS Laboratory reserves the right to recover partial or full costs for laboratory treatment up to the point of failure. Please refer to the **Sample Failure Charging Policy** under the supporting document section for each lab unit for more details.

14. Unforeseen Event / Force Majeure:

We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by events outside our reasonable control, commonly known as “force majeure”.

15. Entire Agreement:

This Agreement constitutes the Entire Agreement between the Submitter and the AEL AMS Laboratory. It supersedes all other written or verbal communications between the Submitter and the AEL AMS Laboratory. It can only be amended in writing by mutual agreement.

16. Jurisdiction:

This Agreement shall be governed by and interpreted in accordance with the laws of the Province of Ontario that are in force. The Submitter expressly accepts jurisdiction of the Ontario Courts.