The University provides the following ancillary services:

- Housing
- University Centre
- Parking and Sustainable Transportation
- Food Services
- University of Ottawa Press
- Conventions and Reservations

These services play a critical role in the quality of student life on campus.

The University requires these activities to be self-funded. In addition, the Government of Ontario restricts how we can use grants, prohibiting us from using these funds to finance ancillary services. Each of the services has developed its goals and initiatives to support the objectives of Destination 2020 while at the same time ensuring a healthy financial position.

Some of the projects involving ancillary services for 2015-2016:

- **Housing:** As part of Destination 2020, the University will invest close to $19.5M in building a new four-storey (172-bed) student residence, expected to open in the fall of 2015. This project is self-funded and will be managed by Housing Service. In addition, the University will provide close to 400 new residence spaces for September 2015 in the building at the corner of King Edward and Rideau, just a few minutes from the main campus. These two new residences are in addition to the residence on Friel Street that opened in September 2014. Upon completion of these projects, Housing Service will have added close to 1,000 additional beds since September 2014—a 33% increase in its inventory. The service will now be better able to support the University’s commitment to guarantee a spot in residence for all first-year students. Housing fees have been reviewed as well, taking into consideration comparable units.

In order for the University to offer quality housing to its students, Housing conducts ongoing maintenance to the residence buildings. Major renovations are planned for some residences during the summer of 2015. A number of our residences were built at the end of the 1960s and in the early 1970s; as a result, the time had come to take a very close look at the service life and condition of these buildings. Housing has undertaken a strategic review of its residences in order to ensure we can continue to meet the needs of our student population.

- **University Centre:** Renovations to the University Centre to create new student lounges will allow us to add 200 additional study spaces for September 2015. This project is part of our ongoing effort to improve the student experience.

- **Parking and Sustainable Transportation:** In addition to the construction of the light rail line and the Highway 417 expansion, we will see changes to OC Transpo bus routes. For example, buses will begin running on King Edward in the summer of 2015. The net result is that traffic in and around downtown, and particularly around uOttawa, will continue to be affected; we expect additional disruptions each year until the light rail line is completed, which is expected to be in 2018. Main Street northbound will be closed to vehicular traffic, which will require additional effort by Parking and Sustainable Transportation to make changes to the shuttle service and continue meeting the needs of shuttle users. Construction and renovation projects scheduled for the downtown campus in 2015-2016 will require everyone who uses this campus to make some adjustments. With these issues in mind, Parking and Sustainable
Transportation has committed to making pedestrian safety a priority and to raise awareness of sustainable options for travelling in order to minimize inconveniences and the impact on individuals getting around and between the campuses.

In 2015-2016, the University will have 86 fewer parking spaces than in 2014-2015, due mainly to the closure of the parking lot at Tabaret and the conversion of Lot X in the summer of 2015 to a large outdoor gathering space. Table C-4 gives details of the allocation of parking spots on campus and monthly parking fees as well as the changes in both since 2011-2012.

- **Food Services**: In 2015-2016, Food Services will complete the first stage of its master plan, approved by the Administrative Committee in July 2014. This plan includes a new service for patrons—a 24/7 dining hall in the University Centre. The former dining area is being completely renovated, and the new dining will open in September (investment of $5M, self-financed over 10 years). This new area will be more than simply an eating area—the 24/7 dining room will provide a meeting place for students, aimed at helping create a richer student experience and making it a welcoming environment for studying and socializing with their friends and fellow students. This service as well as new meal plans (included in the fees for some residences) will provide a brand new experience for diners and other guests. Food Services is also planning a 350-seat food court in the new Learning Centre. Food Services’ master plan also aims to provide better services and facilities for University community members at Roger Guindon Hall and SITE.

- **Conventions and Reservations**: This service is forecasting a balanced budget for 2015-2016 as a result of the recovery plan it developed in 2014-2015.