Addendum: Update of the outcome categorization for the cyclical review of the graduate program in Health Administration to Good Quality.

From: Graduate Program Evaluation Committee

Date: 31 August, 2016

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<tr>
<th>Program</th>
<th>Health Administration</th>
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<tr>
<td>Degrees</td>
<td>Master of Health Administration</td>
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Following the cyclical review of the graduate program in Health Administration, the Graduate Program Evaluation Committee (GPEC), gave the program an outcome categorization of Good Quality with Report, at its meeting on December 17, 2013, to be submitted by December 2015.

The GPEC received the report and reviewed it at its meeting on March 23, 2016. The report adequately addressed the recommendations 1 through 4 outlined in the Final Assessment Report and Executive Summary. The GPEC members unanimously voted in favour of adjusting the program outcome categorization to **Good Quality**.

The next cyclical review for Health Administration is scheduled for 2019-2020.
Executive Summary of the 2011-2012 Cyclical Review of the Master of Health Administration

Submitted by the Graduate Program Evaluation Committee
December 17, 2013

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<tr>
<td>Date of visit by external evaluators</td>
<td>May 7 and 8, 2013</td>
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<tr>
<td>Final evaluation</td>
<td>Good quality, with a report to be submitted no later than December 31, 2015</td>
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Strengths of the program

The Master of Health Administration program has a well-established reputation for training students for managerial positions in the healthcare sector. The network of healthcare organizations and the executives that provide internship placements for students, as well as the dedication of the faculty members and administrators who teach and manage the program, are impressive. Unlike in many other programs in Canada, faculty members include those with finance and accounting expertise focused specifically on the healthcare sector. The employment outcomes of uOttawa MHA graduates are excellent. All stakeholders have a very high level of satisfaction with and mutual appreciation for the MHA program.

Areas for improvement

The evaluation identified some areas that need attention if the program is to maintain and enhance its reputation for excellence. Notwithstanding its excellent administrative leadership, the program’s academic leadership needs to be strengthened to allow for a review of curriculum and course content to ensure that they are coherent with the overall goals of the program and are in line with current research. While the program has benefited from a very strong professional network, its academic network is underdeveloped. The research component of the program needs to be strengthened through measures such as ensuring residency field projects demonstrate knowledge of current research on best practices in healthcare management.

Recommendations

1. The academic governance of the program should be strengthened.
2. The home faculty should encourage professors teaching in the program to undertake research in the area of health administration and ensure that this research is present in the program.
3. Graduates of the program should demonstrate knowledge of current research in health administration by way of, for example, their residency field projects.
4. The program should closely monitor completion rates and times to completion.
Timetable and deadlines

A report addressing the four above-mentioned issues must be submitted no later than December 31, 2015. The next cyclical review is to be completed no later than July 1, 2019.

Authorities

The director of the MHA program and the vice dean of programs at the Telfer School of Management are responsible for implementation of these recommendations and for preparing the report to be submitted by December 31, 2015.