

**\*Instructions for Mac are below**

## **Alertus Desktop Client – Install WINDOWS**

### **Instructions**

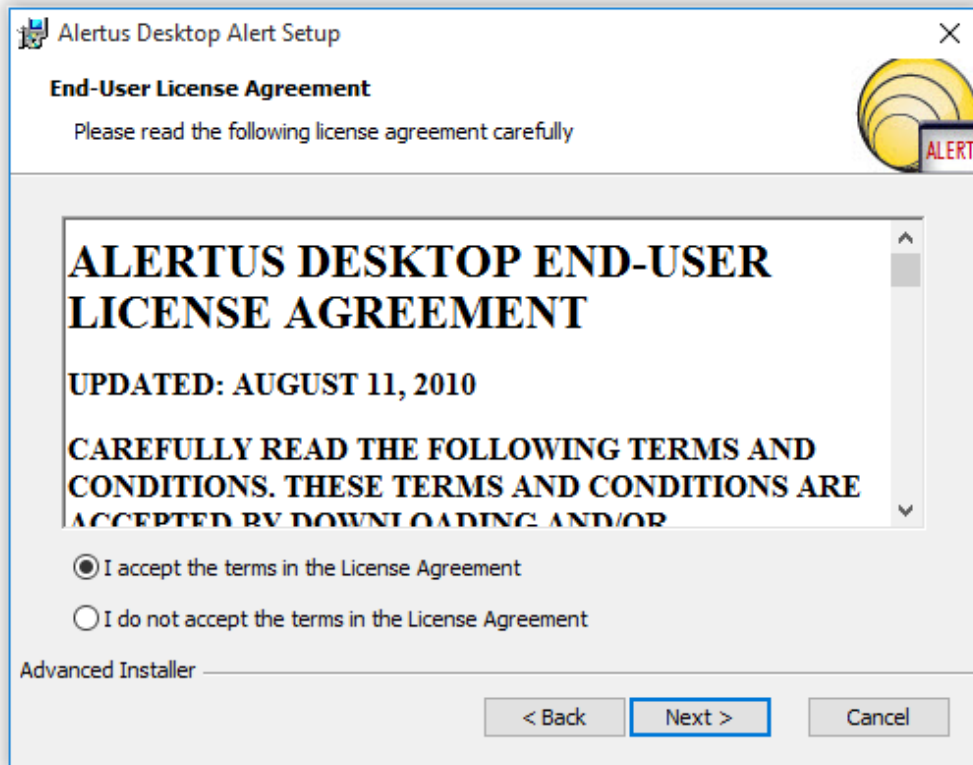
- Launch AlertusDesktop.exe and follow the on-screen instructions.

### **Step by step**

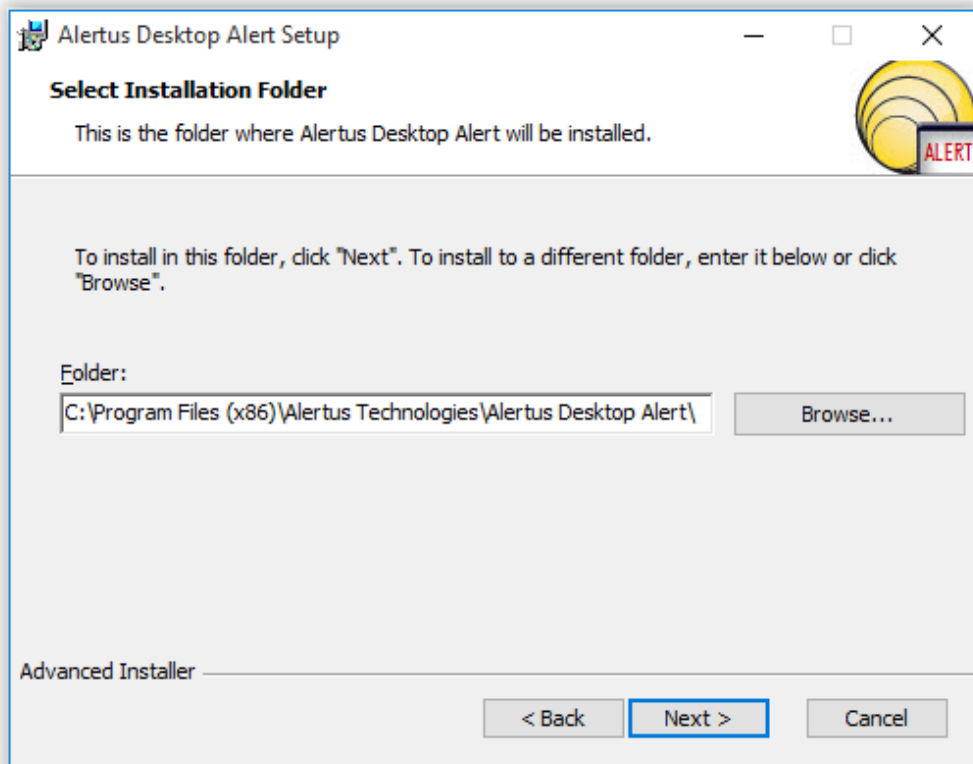
- 1) Run **AlertusDesktop.exe** and click **Next**.



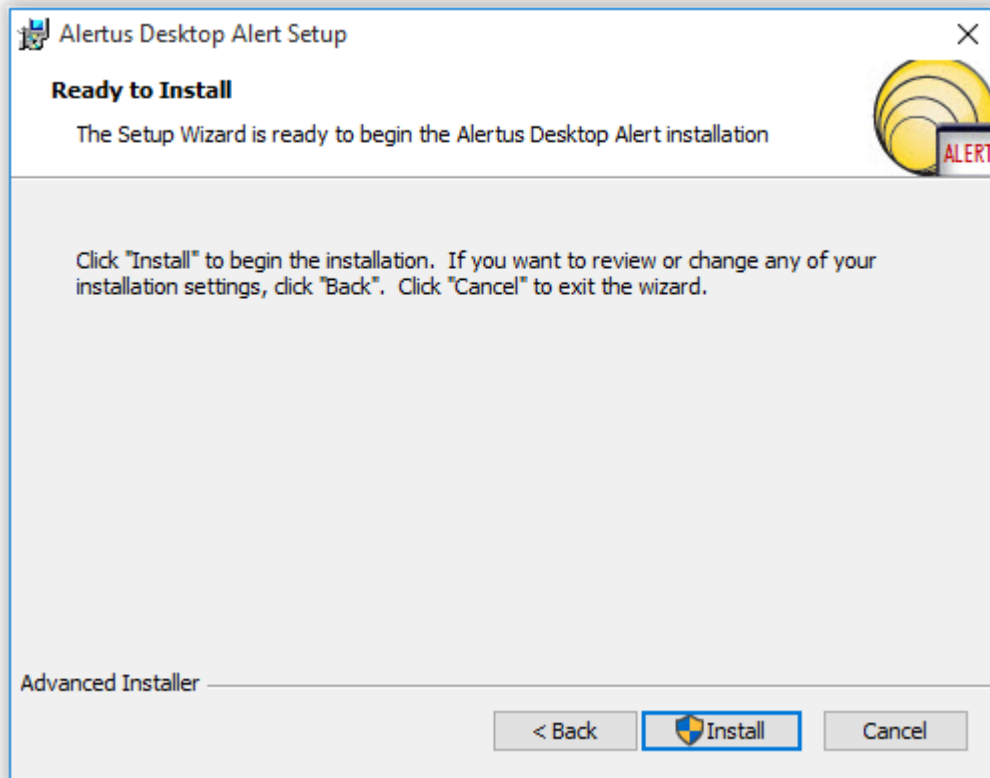
- 2) **Accept** the license agreement and click **Next**.



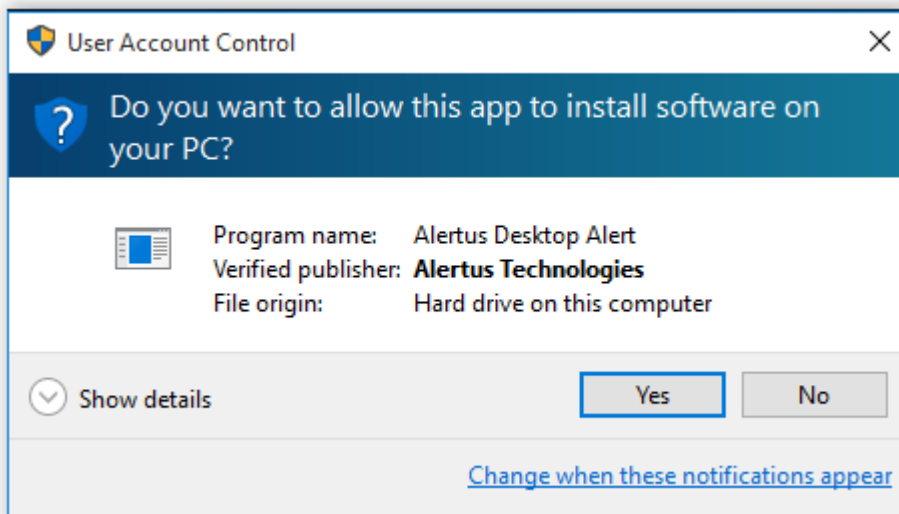
- 3) Leave default folder as is and click **Next**.



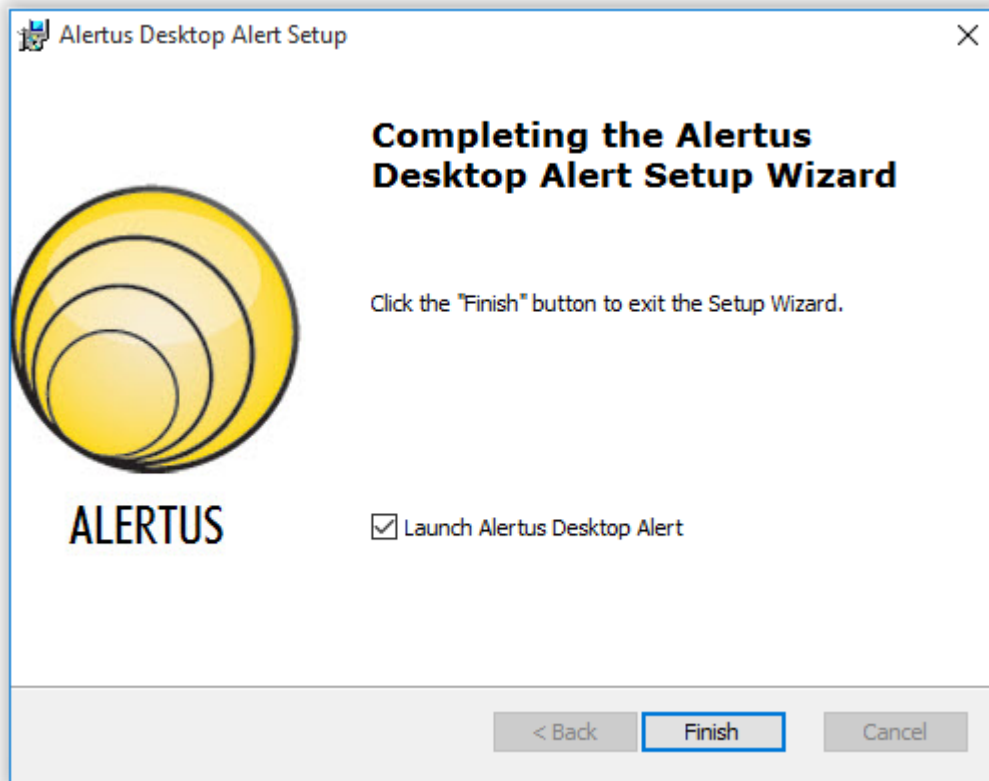
- 4) Click **Install** to begin the installation.



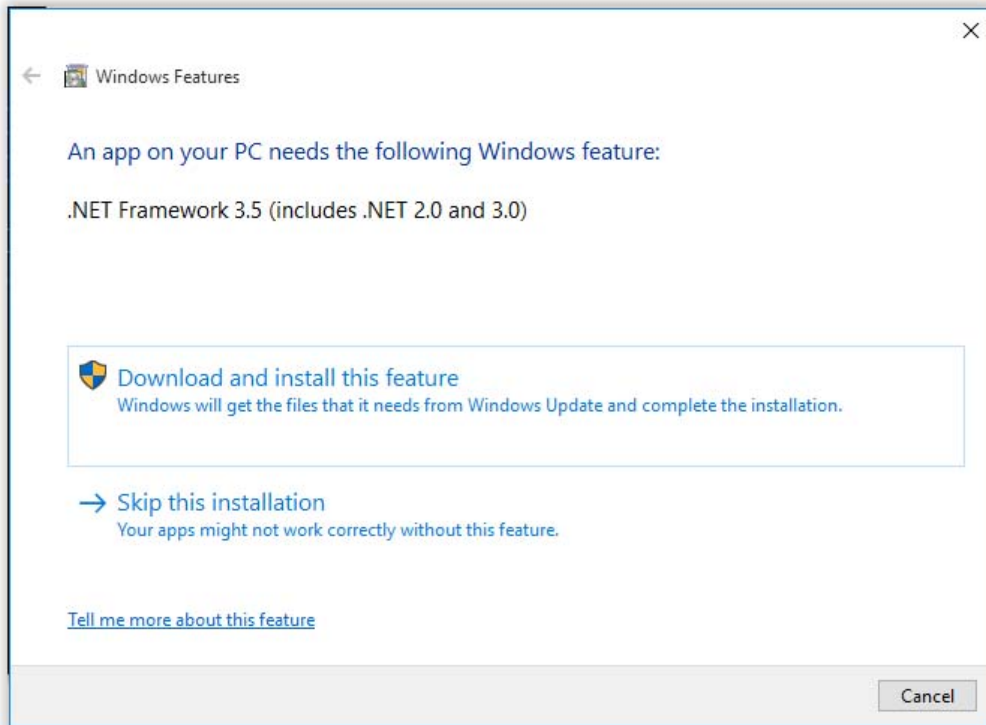
- 5) Click **Yes** to allow the installation to proceed.



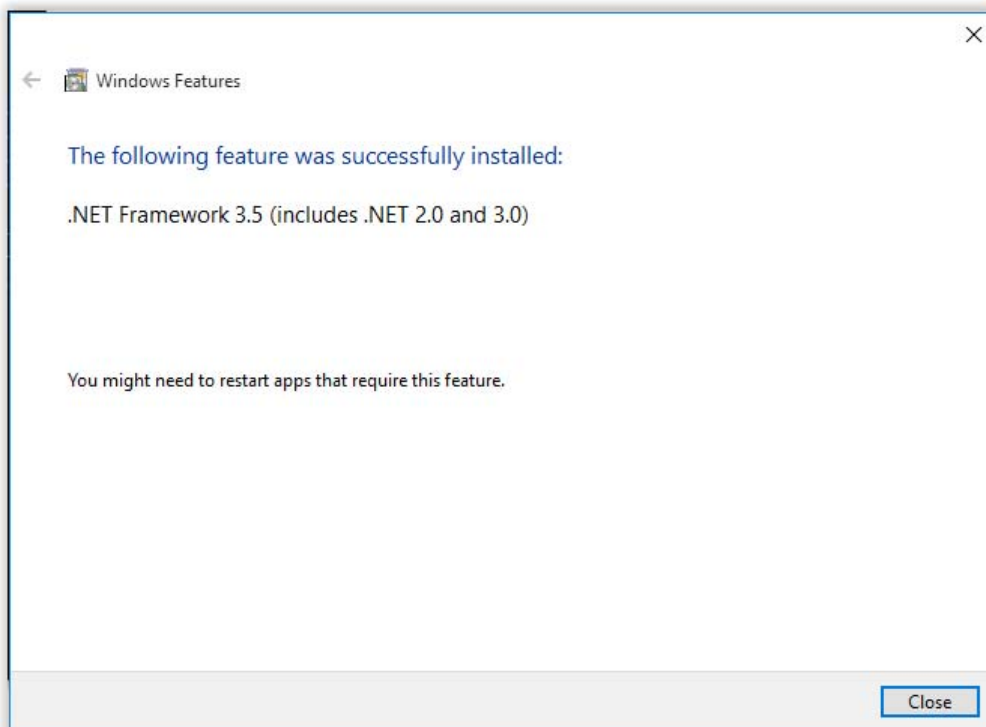
- 6) The following screen will appear once the Desktop client has been successfully installed. Leave the box checked and click **Finish**.




- 7) Windows may require additional files in order to complete the installation. If this screen appears, click on **Download and install this feature**.



8) The following screen will appear once the .NET Framework installation is complete. Click **Close**.



9) You will need to start the Alertus Desktop application from the Start menu following the installation of the .NET Framework.

10) Once Alertus Desktop is installed, you should see the following icon  in the system tray.

\* A red icon indicates a communication problem with the server.

Possible solutions:

- Verify your Internet connectivity; Alertus requires an active Internet connection to perform correctly.
- Check your computer's date and time. If they are not correct Alertus may not be able to communicate properly with the University.
- If issues persist, contact the Service Desk at ext. 6555.

## Alertus Desktop Client – Install Mac

### Instructions

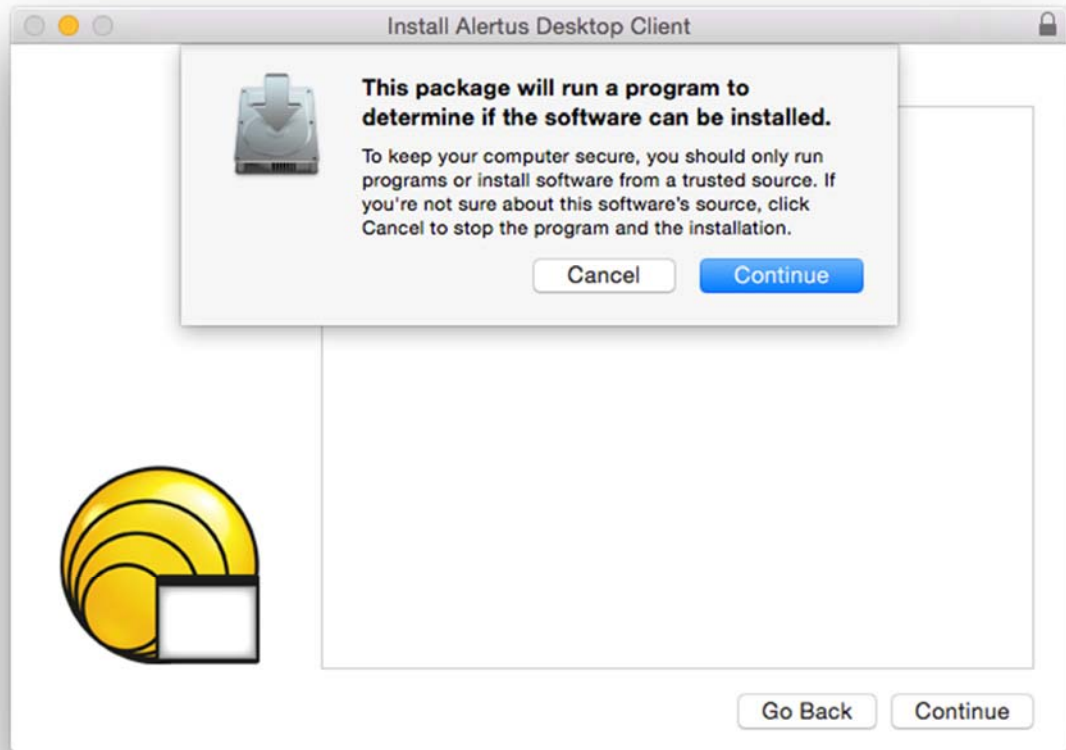
- Launch AlertusDesktop.dmg and follow the on-screen instructions.

### Step by step

- 1) Run **AlertusDesktop.dmg** and then run **alertus-desktop-osx-2.9.30.1572.pkg**.

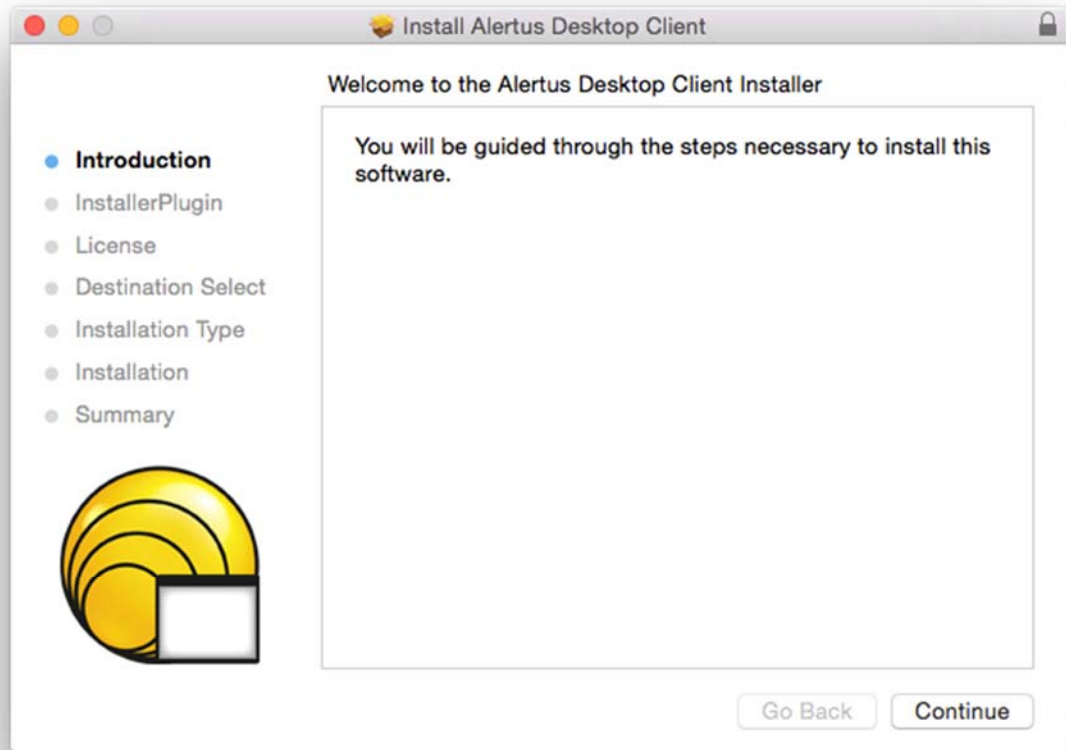


2) Click on **Continue**.

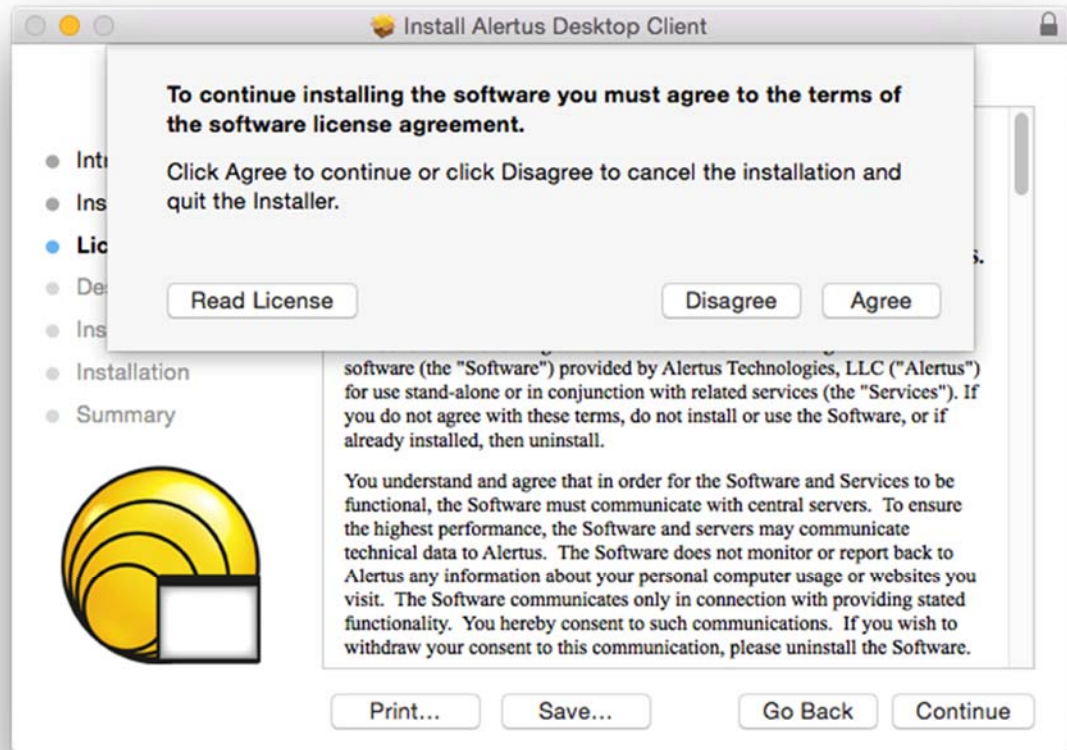




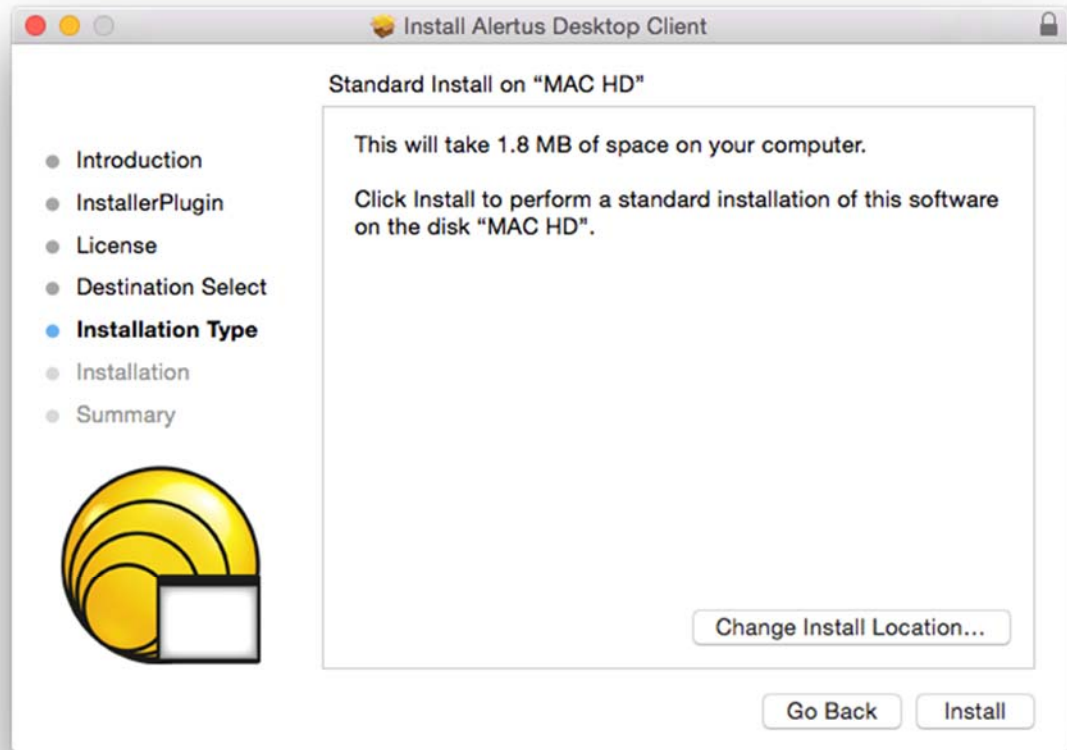
3) Click on **Continue**.



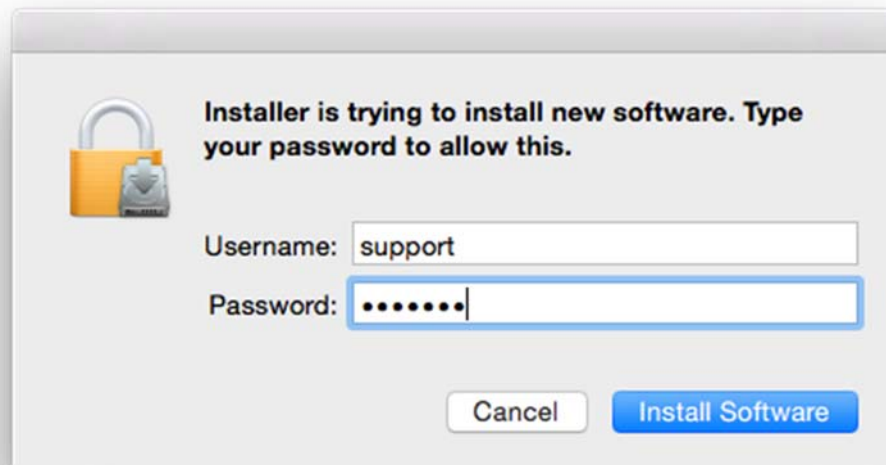
4) Accept the license by clicking **Agree**.



5) Click **Install** to continue.



6) Enter your password to start the installation.



7) The following screen will appear once the installation is successfully completed. Click **Close** to finish.

